

FRB Bearings



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Quality Control

Forest City Gear is committed to providing the highest quality products and services. Our quality policy shall guide our actions and direct our resources.

Excellence – Without Exception

We shall attain superior performance by fostering cooperation, teamwork, and open communication earning a reputation of integrity and creating an environment of respect and trust.

We shall work continuously to improve our capability to provide products and services meeting or exceeding our customers' expectations. Our commitment includes:

- Maintaining manufacturing systems and technologies best suited to the emerging needs of our customers...
- Developing a highly skilled, well trained, and motivated work force...
- Fostering long term partnerships with committed and capable suppliers...
- Providing appropriate professional support staff and systems...
- Building an organization that embraces quality as its core value and promotes a commitment to excellence and service...
- Assuring our customers the highest quality products, the most responsive delivery performance, at fair and competitive prices.

Through continuous improvement and innovation, we shall establish our position as the recognized industry leader for quality, service, reliability, and integrity.

Through constant and aggressive effort to improve our capability and performance, we shall consistently strive to meet our customer's requirements, exceed their expectations, and set the standard against which our competition is measured.

Quality Control Process Chart

